

510 1787

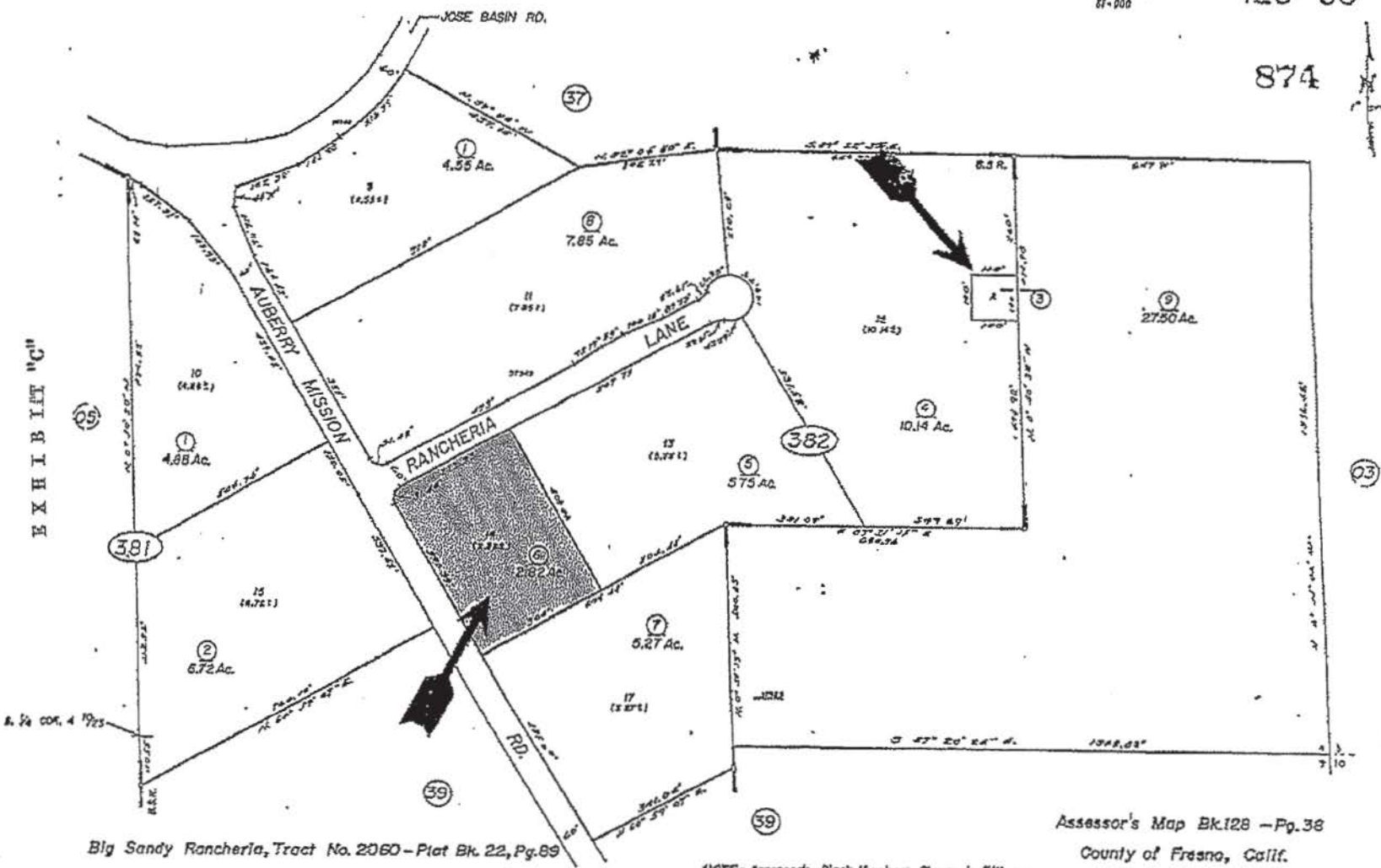
EXHIBIT "C"

SUBDIVIDED LAND IN POR. SEC'S. 4 & 9, T.10 S., R.23 E. M.D.B. & M.

Tax Rate Area
\$1.000

128-38

874



Big Sandy Rancheria, Tract No. 2060 - Plat Bk. 22, Pg. 89

Assessor's Map Bk. 128 - Pg. 38
County of Fresno, Calif.

NOTE - Assessor's Block Numbers Shown in Ellipses,
Assessor's Parcel Numbers Shown in Circles.

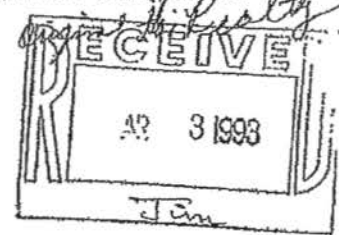
SUBDIVIDED LAND IN POR. SEC'S. 4 & 9, T.10 S., R.23 E. M.D.B. & M.

Tax Area
\$1.00

128-39

TRIBAL PROGRAMS

NOTED BY *[Signature]*



BIG SANDY RANCHERIA
P.O. BOX 337
AUBERRY, CA 93602

RESOLUTION
NO. 93 - 02

COPY

WHEREAS:

The Big Sandy Rancheria needs decent and additional telephone lines for the workload of the Tribal Office.

WHEREAS:

The existing telephones lines are not adequate to conduct business for the expanding needs.

NOW AND THEREFORE, BE IT RESOLVED, That the Big Sandy Rancheria request permission to add to existing lines so that conditions can be implemented to the fullest extent.

C E R T I F I C A T I O N

The above matter was discussed at a duly called Tribal Council meeting of the Big Sandy Rancheria at which a quorum was present and held a meeting on 1/30/93. The vote was 4 for, 0 opposed, and 0 abstaining.

Jeanette L. Sample
Tribal Chairperson

Stephen A. Cape
Tribal Secretary

January 30, 1993
Date

[Faint signature]

[Faint signature]

TELEPHONE SERVICE LINE

AND

WAIVER OF DAMAGES

AGREEMENT

WHEREAS, Big Sandy Rancheria

(hereafter "Applicant Grantor") has made an application to The Ponderosa Telephone Company to be supplied with telephone service at certain premises located within the exterior boundaries of Big Sandy Rancheria - Parcel No. 21; and

WHEREAS, in order to provide such telephone service, it is necessary that The Ponderosa Telephone Company construct, operate and maintain a telephone line over and across a certain ~~tract~~ ^{trust properties} ~~agreement~~ in the areas of Parcel No.'s 21, 23, 14, & 5, and receive a grant of right of way necessary or convenient for such purposes; and

WHEREAS, in order that such telephone service may be provided and The Ponderosa Telephone Company, its successors and assigns, may have and possess appropriate rights of way upon and along which to construct, operate, and maintain a telephone line, said Applicant Grantor, in their own behalf must join in this Telephone Line and Waiver of Damages Agreement.

NOW, THEREFORE, BE IT RESOLVED THAT said Applicant Grantor does hereby:

1. Grant unto The Ponderosa Telephone Company, its successors and assigns, subject to the applicable provisions of Title 25 Indians C.F.R., the rights of way which are necessary and/or convenient for the construction, operation, and maintenance of a telephone line, as shown on the map (to be furnished by The Ponderosa Telephone Company).
2. Grant unto The Ponderosa Telephone Company permission to proceed with survey and construction of the said telephone line over and through said lands, including all convenient appliances, attachments,

appurtenances and equipment necessary or convenient to be installed together with necessary access thereto.

3. Expressly waive, release and quitclaim forever unto The Ponderosa Telephone Company any right or claim for compensation or damages for or in connection with said rights of way which said Applicant Grantor may have arising from this Telephone Line Agreement.

IN WITNESS WHEREOF, the undersigned have executed this instrument this 15th day of October, 1990.

Thane V. Baty
Applicant Grantor
Thane V. Baty
Tribal Chairman

ACCEPTED:

THE PONDEROSA TELEPHONE CO.

By [Signature]
Manager, Right of Way and Land
General Manager

Noted:

C. Chino

~~CTING~~ Superintendent



IN REPLY REFER TO

UNITED STATES
DEPARTMENT OF THE INTERIOR
BUREAU OF INDIAN AFFAIRS

R/W 374/96

Central California Agency
1800 Tribute Road, Suite 111
Sacramento, California 95815-4314

RECEIVED
NOV - 5 1990

NOV 1 1990

Mr. Bill Jenkins
Ponderosa Telephone Company
P. O. Box 21
O'Neals, CA 93645

Dear Mr. Jenkins:

We have received your request for a Service Line Agreement on the Big Sandy Rancheria tribal property, which is located in Fresno County.

You have authorization for this Service Line Agreement, which is granted pursuant to 25 CFR 169.22, and Big Sandy Tribal Resolution No. 90-01, dated 10/15/90. The right-of-way number that has been assigned is R/W 374/96.

The maps which were provided have been retained at this office and your firm should provide a copy of the maps to the Big Sandy Rancheria for their files.

A copy of this letter is being sent to the Big Sandy Rancheria for their information.

If you have questions concerning this, please feel free to write to me at the above address or you may call Virginia Carpenter, Realty Officer, at (916) 978-4343.

Sincerely,

O. Chino

Acting Superintendent

Enclosure

cc: Mr. Thane V. Baty
Chairman, Big Sandy Rancheria
P. O. Box 337
Auberry, CA 93602

~~telephone line over and through said ranch~~

UNITED STATES DEPARTMENT OF AGRICULTURE

Forest Service - Pacific Southwest Region
Bass Lake Ranger District, Sierra National Forest
Madera County, California

CATEGORICAL EXCLUSION

Ponderosa Telephone
Minarets Work Center - Arnold Meadow
Telephone Installation Project

The Forest Service proposes to authorize the Ponderosa Telephone Company (Ponderosa) to provide broad-spectrum radio-telephone service (Cy-link) to the Minarets Work Center (work center), a Forest Service administrative site located on the Bass Lake Ranger District in eastern Madera County. In February 2001, the Forest submitted a service request to Ponderosa to replace the Forest's existing but outdated microwave-based telephone system at the work center. The Forest wants to upgrade the existing telephone system to enable computer and internet-based communications between the work center and other Forest units. Computer-based communications are not possible using the Forest's existing microwave telephone technology. If the telephone system were upgraded Resource, Culture and Fire engine crews stationed seasonally at the work center could access travel, payroll, and other computer programs. With the existing communications system the work center cannot be used for a fire base-camp because Incident Command Teams use computers and internet-based communications for ordering supplies and personnel, running predictive modeling programs, preparing shift plans, etc. If the telephone system was upgraded the Forest would be able to use the work center as a fire base-camp.

If the telephone system upgrade occurs at the work center it would become economically feasible for Ponderosa to provide service to private property owners at the Arnold Meadows subdivision where telephone service is not currently available. Subsequent to the Forest's service request, Ponderosa submitted a Special-Use Permit application, proposing to provide telephone service to both the work center and Arnold Meadow.

The proposed project is located in portions of the N1/2N1/2 Sec.16; the SE1/4SW1/4 Sec. 9; and the NE1/4NE1/4 Sec. 17, Range 24 East, Township 6 South MDB&M in Madera County. The project would encumber 1.848 miles and 3.37 acres of National Forest System lands. (See attached maps). If authorized, the district would amend Ponderosa's district-wide Special-Use Permit for telephone services.

Forest's Service Request at Minarets Work Center:

The Forest and Ponderosa entered into a Memorandum of Understanding (MOU), executed by the Forest Supervisor on November 14, 2001, to enable Ponderosa to place their communications equipment at the work center. Under the MOU, Ponderosa would mount a two or four-foot transmit/receiver dish on the Forest Service's communication tower. In addition, Ponderosa would install Cy-link and telephone switching equipment on racks inside the existing Forest communication vault. According to the MOU the Forest would retire its solar panel array (that is no longer operative). Ponderosa would use the array framing, replace the solar panels and batteries, and would be responsible for the future operations and maintenance of the array. Electrical power would be provided from the array to Ponderosa's communication equipment through existing buried power lines. The Forest would be responsible for providing upgraded communications lines to buildings and offices on the work center compound. No additional trenching would be required because upgraded communications lines would

be treaded through existing buried conduit.

Arnold Meadow Telephone Installation:

As proposed, Ponderosa would install approximately 9,760 lineal feet of direct-buried 50-pair telephone cable from the work center to the Forest Service-Arnold Meadow Subdivision land boundary. All of the cable would be buried to a minimum depth of 30-inches. The majority of the installation would occur along the edge of Forest Development roads. From the communications vault at the work center Ponderosa would bury approximately 400 lineal feet of telephone cable through the compound. Ponderosa would use a vibratory plow to install the cable through an unimproved access road leading from the communications vault to within 10 feet from the work center's asphalt road. Ponderosa would directionally bore where the telephone right-of-way crosses the asphalt road in the compound. The right-of-way would skirt around the north side of the Forest Service gate, and follow Forest Road 4S81 north to where it intersects with Forest Road 6S01, avoiding breaking up the concrete curbing near the intersection of those roads. One 8-inch diameter pine tree would have to be removed near this intersection to avoid the asphalt curbing and allow for the installation. The tree would be felled and left in place, with the slash lopped and scattered to a maximum depth of 18-inches deep. Two small diameter manzanita (less than 2-inches dbh) and 6-10 small diameter trees (less than 6-inches dbh) may need to be removed during the rest of the installation. All slash would be lopped and scattered to a maximum 18-inches depth.

The remainder of the telephone installation would occur along the northern edge of Forest development roads 6S01 and 6S44, terminating at the gated entrance to Arnold Meadow. The alignment would leave the edge of the roadbed to route around five culverts and one down drain. If large rocks were encountered while installing the telephone line, Ponderosa would use a backhoe to remove the rocks from the right-of-way. In addition to the directional bore on the work center compound, Ponderosa would also bore around two culverts located at the intersection of road 6S01 and road 6S30. All bentonite used during the boring process would be contained, and removed from National Forest System lands at the conclusion of the boring.

Ponderosa would be required to meet a 95% compaction standard when backfilling the plow line and/or trenches excavated for the phone line installation. The Forest would require Ponderosa to perform compaction tests periodically throughout and following the telephone line installation to ensure compaction standards were met. Ponderosa would water the roadbeds of Forest Development road 6S01 and 6S44, blade and reshape the road surface, and restore all drainages as directed by the Forest. To prevent erosion, Ponderosa would place the cable in conduit where the cable would be routed around culverts. Ponderosa would apply concrete slurry over the top of the conduit and backfill with soil after the concrete hardens. All concrete materials, wet or dry, would be kept away from open water sources. Ponderosa would be prohibited from cleaning concrete mixing equipment and tools on National Forest System lands without express Forest Service authorization. If the project were authorized, after the first significant rainfall, Ponderosa and the Forest Service would inspect the road to ensure erosion was not occurring. Based on that inspection the Forest may require Ponderosa to blade and reshape the road in advance of winter weather closing off access to Arnold Meadow.

The district Archaeologist and a Native American representative would monitor for cultural resources during the telephone installation in two portions of the project area. Ponderosa would compensate the Native American representative for their time and travel expenses. Should human remains, historic, or

prehistoric artifacts be discovered during installation of the telephone cable, operations would cease immediately. Ponderosa shall leave such discoveries intact until authorized to proceed by the authorized officer.

Internal and external scoping was performed for this project. This project was listed in the Forest Quarterly Schedule of Proposed Actions, and tribal consultation was undertaken with representatives from the North Fork Mono Rancheria and with other members of the Mono people. One environmental organization, Citizens Against Toxics, expressed interest in the project based upon receipt of the Forest Quarterly Schedule of Proposed Actions. No other public concerns were identified.

The environmental impact of the proposed action is minimal. All practical means to minimize ground disturbance would be taken under the terms of the permit. There are no identified extraordinary circumstances that might cause the proposed action to have significant effects upon the human environment. This analysis has determined there are no archaeological resources; threatened, endangered or special status species; or unique habitat known in the project area.

Based on this information, it is my determination this activity would be of limited size and degree of disturbance. I find the proposed action is categorically excluded from documentation in either an environmental assessment (EA) or an environmental impact statement (EIS). The proposed action fits the category of action identified in Forest Service Handbook 1909.15, Environmental Policy and Procedures Handbook, Section 31.2(3), "Approval, modification, or continuation of special uses of National Forest System lands that require less than five contiguous acres of land". This action is consistent with the Sierra National Forest Land and Resource Management Plan. This decision is not subject to appeal pursuant to 36 CFR 215.8(a)(4) and implementation may take place immediately.

For further information, contact Karen Nooney, Assistant District Lands Officer, Bass Lake Ranger District, 57003 Road 225, North Fork, California 93643; (559) 877-2218.



DAVID W. MARTIN
District Ranger

3-15-03

DATE

OPERATING INSTRUCTIONS

Ponderosa Telephone Company Minarets Work Center and Arnold Meadow Telephone Installation Project

The Sierra National Forest has authorized the Ponderosa Telephone Company's Minarets Work Center and Arnold Meadow Telephone Installation Project. A Categorical Exclusion fulfilling NEPA requirements is on file at the Bass Lake Ranger District.

Project Description:

The project area includes the installation of Cy-link radio-based telephone equipment at the Minarets Work Center, including the placement of a two or four foot transmit receiver on the Forest Service communications tower, and the installation of radio switching equipment in the Forest's communication vault. This project also includes the installation of approximately 9600 lineal feet of 50-pair, direct buried telephone cable to the Arnold Meadow subdivision. The proposed route follows National Forest Development roads 4S81, 6S01, and 6S44.

The Ponderosa Telephone Company's master Special-Use Permit will be amended to reflect the installation of these facilities and lines.

The Forest Service requires the following operating procedures be incorporated into the project. These operating instructions apply to Ponderosa Telephone and/or their contractor(s).

1. Ponderosa will adhere to the construction plans submitted to, and approved by, the Forest Service for this project. Ponderosa must obtain advance written authorization from the District Ranger or his representative before any changes to the alignment can be made.
2. The Forest will field identify the location of buried utilities before installation of Ponderosa's telephone cable and/or equipment.
3. The district Archaeologist and a Native American representative will monitor for cultural resources during the telephone installation in two portions of the project area. Ponderosa will compensate the Native American representative for their time and travel expenses.
4. If human remains, historic, or prehistoric artifacts are discovered during installation of the telephone cable operations will cease immediately. Ponderosa shall leave such discoveries intact until authorized to proceed by the authorized officer.
5. Ponderosa will directionally bore where the telephone right-of-way crosses the asphalt road in the work center compound. Ponderosa will also bore around two culverts located at the intersection of Forest Road 6S01 and road 6S30. All bentonite used during the boring process will be contained, and removed from National Forest System lands at the conclusion of the boring.

6. To avoid asphalt curbing one 8-inch diameter pine tree will have to be removed near the intersection of roads 4S81 and 6S01. The tree would be felled and left in place, with the slash lopped and scattered to a maximum depth of 18-inches deep. Two small diameter manzanita (less than 2-inches dbh) and 6-10 small diameter trees (less than 6-inches dbh) may need to be removed during the rest of the installation. All slash would be lopped and scattered to a maximum 18-inches depth.
7. Ponderosa is required to meet a 95% compaction standard when backfilling the plow line and/or trenches excavated for the phone line installation. The Forest will require Ponderosa to perform compaction tests periodically throughout and following the telephone line installation to ensure compaction standards were met.
8. Ponderosa will water the roadbeds of Forest road 6S01 and 6S44, blade and reshape the road surface, and restore all drainages as directed by the Forest. After the first significant rainfall, Ponderosa and the Forest Service will inspect the road to ensure erosion is not occurring. Based on that inspection the Forest may require Ponderosa to blade and reshape the road in advance of winter weather closing off access to Arnold Meadow.
9. To prevent erosion, Ponderosa will place the cable in conduit where the cable is routed above culverts. Ponderosa will apply concrete slurry over the top of the conduit and backfill with soil after the concrete hardens. All concrete materials, wet or dry, will be kept away from open water sources. Ponderosa is prohibited from cleaning concrete mixing equipment and tools on National Forest System lands without express Forest Service authorization. Ponderosa will remove all unused and/or excess concrete from National Forest System lands.
10. Ponderosa may be required to spread rice straw on raw soil to prevent erosion.
11. To prevent the spread of noxious weeds Ponderosa will wash all equipment and vehicles used in conjunction with this project before the equipment enters onto National Forest System lands. Equipment must be free of organic material and dirt prior to going cross-country on National Forest System lands.
12. All fueling of equipment will occur away from water sources.
13. Ponderosa will notify the Forest Service of all accidents, spills, or other emergency occurrences immediately.

Site Representatives

Ponderosa Telephone Company
Jake Ashworth
Right-of-Way Agent
(559) 868-6305

Bass Lake Ranger District
Karen Nooney
Assistant Lands Officer
(559) 877-2218 ext. 3197

Bass Lake Ranger District
Connie Popelish, District Archaeologist
(559) 877-2218 ext. 3163

The Ponderosa Telephone Co. 542332

Form 481, Section 1000 Voice Service Rate Comparability
Sub-Section 1010 Descriptive Document for Voice Services Rate
Comparability

Pursuant to 47 C.F.R. § 54.313 (a) (10) The Ponderosa Telephone Co., ("Ponderosa") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$47.48 as specified in Public Notice DA 15-470 issued on April 16, 2015. Ponderosa's current total local end-user rate¹ of \$21.09 (which includes a local fee of \$20.25, mandated state fees of \$00.84 and mandatory extended area service charges of \$00.00) is not above the standard deviation as specified in the USF/ICC Transformation Order.²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

APPLICABILITY

Applicable to eligible residence customers for Universal LifeLine Telephone Service (ULTS) a.k.a. California LifeLine Program or LifeLine furnished pursuant to the Moore Universal Telephone Service Act and in accordance with General Order 153. The Utility as listed throughout this Schedule is identified as the California LifeLine Service Provider in GO 153.

TERRITORY

Within the exchange areas, as said areas are defined on maps filed as part of the tariff schedules

RATES AND CHARGES*

(1) California LifeLine Service:

| | <u>Rate Per Month</u> | |
|---|-----------------------|-----|
| a. Qualifying Residents: | | |
| 1. Individual Flat Rate Access Line | \$20.25 | |
| 2. End User Common Line (EUCL) Charge | 6.50 | |
| 3. Federal Lifeline Credit | (9.25) | |
| 4. California Specific Support Credit | (11.39) | |
| 5. California LifeLine Flat Rate Service | \$6.11 | |
| b. Qualifying Residents of Tribal Lands: | | |
| 1. Individual Flat Rate Access Line | \$20.25 | |
| 2. End User Common Line (EUCL) Charge | 6.50 | |
| 3. Federal Lifeline Credit | (9.25) | |
| 4. Federal Enhanced Lifeline Credit | (17.50) | (I) |
| 5. California Specific Support Credit | (0.00) | (R) |
| 6. California Enhanced LifeLine Flat Rate Service | \$0.00 | |

* The difference between the rates and charges in this schedule and the regular tariffed rates and charges in Cal. P.U.C. Schedule No. A-21 is recovered from the California ULTS Fund or the Federal Lifeline Program and the Federal Link Up Program. Rates include changes required by FCC Order No. 12-11 for both Federal Lifeline and Link Up support for regular low-income consumers and Enhanced Lifeline and Expanded Link Up support for low-income consumers residing on "Tribal lands".

(Continued)

(To be inserted by utility)
Advice Letter No. 426
Decision No. FCC 12-11

Issued by
E. L. Silkwood
President
TITLE

(To be inserted by Cal. P.U.C.)
Date Filed Dec 12, 2012
Effective Jan 1, 2013
Resolution No.

Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

RATES AND CHARGES*-(Continued)

| | <u>Service Charge*</u> | (T) |
|--|------------------------|-----|
| (2) Service Connection/Conversion Charges: | | |
| a. Each New Service Order for Initial Install: | | |
| 1. New Service Order Charge | \$20.00 | |
| 2. Central Office Connection Work Charge | <u>21.50</u> | |
| | 41.50 | |
| 3. Federal Link Up Credit | .00 | (R) |
| 4. California LifeLine Credit | <u>(31.50)</u> | (I) |
| 5. California LifeLine Service Connection Charge | \$10.00 | |
| b. Each New Service Order for Initial Install that require a premises visit to O'Neals, North Fork, or Friant Exchanges: | | |
| 1. New Service Order Charge | \$20.00 | |
| 2. Central Office Connection Work Charge | <u>21.50</u> | |
| 3. Premises Visit Charge | <u>42.00</u> | |
| | 83.50 | |
| 4. Federal Link Up Credit | .00 | (R) |
| 5. California LifeLine Credit | <u>(73.50)</u> | (I) |
| 6. California LifeLine Service Connection Charge | \$10.00 | |
| c. Each New Service Order for Initial Install that require a premises visit to Big Creek, Auberry, Shaver Lake, and Wishon Cima Exchanges: | | |
| 1. New Service Order Charge | \$20.00 | |
| 2. Central Office Connection Work Charge | <u>21.50</u> | |
| 3. Premises Visit Charge | <u>58.75</u> | |
| | 100.25 | |
| 4. Federal Link Up Credit | .00 | (R) |
| 5. California LifeLine Credit | <u>(90.25)</u> | (I) |
| 6. California LifeLine Service Connection Charge | \$10.00 | |

* The difference between the rates and charges in this schedule and the regular tariffed rates and charges in Cal. P.U.C. Schedule No. A-21 is recovered from the California ULTS Fund or the Federal Lifeline Program, and the Federal Link Up Program. Rates include changes required by FCC Order No. 12-11 both Federal Lifeline and Link Up support for regular low-income consumers and Enhanced Lifeline and Expanded Link Up support for low-income consumers residing on "Tribal lands".

(D)
(D)
(T)
(D)
(D)

(Continued)

| | |
|-------------------------------|-----------------------|
| (To be inserted by utility) | <i>Issued by</i> |
| Advice Letter No. <u>419</u> | <u>E. L. Silkwood</u> |
| Decision No. <u>FCC 12-11</u> | <u>President</u> |
| | TITLE |

| |
|---------------------------------|
| (To be inserted by Cal. P.U.C.) |
| Date Filed <u>June 1, 2012</u> |
| Effective <u>July 1, 2012</u> |
| Resolution No. _____ |

Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

RATES AND CHARGES*-(Continued)

(2) Service Connection/Conversion Charges:

Service Charge*

d. Each Subsequent New Service Order:

| | | |
|--|----------------|-----|
| 1. New Service Order Charge | \$20.00 | |
| 2. Central Office Connection Work Charge | <u>21.50</u> | |
| | 41.50 | |
| 3. California LifeLine Credit | <u>(31.50)</u> | (T) |
| 4. California LifeLine Service Connection Charge | \$10.00 | |

e. Each Non-Payment Reconnect Charge:

(see Charges (2)b for charges after 15 days of disconnect)

| | | |
|--|----------------|-----|
| 1. Restoral Charge | \$21.50 | |
| 2. California LifeLine Credit | <u>(11.50)</u> | (T) |
| 3. California LifeLine Service Connection Charge | \$10.00 | |

f. Each change to convert to ULTS:

| | | |
|--|-------------|--|
| 1. Change Charge | \$10.00 | |
| 2. California LifeLine Credit | <u>0.00</u> | |
| 3. California LifeLine Service Conversion Charge | \$10.00 | |

g. Expanded Link Up (Tribal Lands)

(see Special Conditions 2)

Link Up Initial Install and Line Extension

| | | |
|-------------------|----------|--|
| 1. Credits up to: | \$100.00 | |
|-------------------|----------|--|

(D)

(D)

*

The difference between the rates and charges in this schedule and the regular tariffed rates and charges in Cal. P.U.C. Schedule No. A-21 is recovered from the California ULTS Fund or the Federal Lifeline Program, and the Federal Link Up Program. Rates include changes required by FCC Order No. 12-11 both Federal Lifeline and Link Up support for regular low-income consumers and Enhanced Lifeline and Expanded Link Up support for low-income consumers residing on "Tribal lands".

(T)

(T)

(Continued)

(To be inserted by utility)

Advice Letter No. 419

Issued by

E. L. Silkwood

(To be inserted by Cal. P.U.C.)

Date Filed June 1, 2012

Decision No. FCC 12-11

President

TITLE

Effective July 1, 2012

Resolution No. _____

Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

RATES AND CHARGES*(Continued)

(T)

Service Charge*

(3) End User Common Line (EUCL) Charge:

See RATES AND CHARGES
(1) a. and b.

(C)
(C)

(4) Surcharges

No Charge

ULTS Rates (1) and (2) are exempt from
California High Cost Fund A (CHCF-A) Surcharge,
California High Cost Fund B (CHCF-B) Surcharge,
California Advanced Services Fund (CASF)
Surcharge, California Teleconnect Fund (CTF)
Surcharge, California Relay Service
Communications Device Fund (DDTP) Surcharge,
the California LifeLine (ULTS) Surcharge, and the
CPUC User Fee

(5) Toll Blocking (also known as Toll Restriction)

No Charge

(6) Deposits (See Special Conditions 8.)

- a. A ULTS customer will not be required to post a deposit to establish or re-establish ULTS basic service.
- b. A deposit may be required to maintain basic service if the Utility discovers the customer no longer qualifies for ULTS.
- c. A deposit may be required for non-basic service(s).
- d. If it is determined that false information has been provided, correct information plus a deposit for non-basic service(s) will be required.

* The difference between the rates and charges in this schedule and the regular tariffed rates and charges in Cal. P.U.C. Schedule No. A-21 is recovered from the California ULTS Fund or the Federal Lifeline Program, and the Federal Link Up Program. Rates include changes required by FCC Order No. 12-11 both Federal Lifeline and Link Up support for regular low-income consumers and Enhanced Lifeline and Expanded Link Up support for low-income consumers residing on "Tribal lands".

(T)
(T)

(Continued)

(To be inserted by utility)

Advice Letter No. 419

Issued by

E. L. Silkwood

(To be inserted by Cal. P.U.C.)

Date Filed June 1, 2012

Decision No. FCC 12-11

President

TITLE

Effective July 1, 2012

Resolution No.

Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS

1. Eligibility Criteria for Obtaining and Retaining ULTS

- a. The residence at which the service is requested is the subscriber's principal place of residence. (T)
An applicant for ULTS may report only one address in this state as his/her principal place of residence (N)
(N)

A residence as defined in General Order 153, is that portion of an individual house, building, flat or apartment (a dwelling unit) occupied entirely by a single family or individual functioning as one domestic establishment. A room or portion of a dwelling unit occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate residence for the application of ULTS.

- b. The subscriber and the members of the subscriber's household collectively have one, and only one, ULTS line, except as provided for elsewhere in this schedule. (T)

- c. Residential customers may qualify for ULTS by meeting either the Income-Based Criteria or the Program-Based Criteria.

- d. Income-Based Criteria:

Based on current income, the applicant's total household income (defined in Rule 1 Definitions) does not exceed the income levels based on household size for the fiscal year for which the service is furnished. (T)

For the current Household Income Limitations, refer to the Pacific Bell Telephone Company's (d.b.a. AT&T California) Schedule Cal. P.U.C. No. A5, Universal LifeLine Telephone Service for the Income-Based Criterion. Acceptable income documents are defined in the General Order 153.

Borrowed money shall not be considered as income when determining eligibility for the ULTS program. Funds transferred from one account to another such as from a savings account to a checking account, shall not be considered as income when determining eligibility for the ULTS program, even if such funds are used for living expenses.

- e. No customer who is claimed as a dependent on another person's income tax return shall be eligible for ULTS. (T)

- f. For self-employed members, the "income from self-employment" shown on IRS Form 1040, Schedule C, line 29 shall be used to determine eligibility for ULTS. (T)

(Continued)

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Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS - Continued

1. Eligibility Criteria for Obtaining and Retaining ULTS: - (Continued)

g. Program-Based Criteria are defined in General Order 153

Program-based criterion allows an applicant to enroll in ULTS based on participation by the applicant or a member of the applicant's household in a means-tested programs approved by the Commission. Approved means-test programs are: (T)

- (1) Medicaid or Medi-Cal,
- (2) Supplemental Security Income (SSI),
- (3) CalFresh Program formerly called Food Stamps, (T)
- (4) Healthy Families Category A,
- (5) Tribal TANF,
- (6) Women, Infant and Children Program (WIC),
- (7) Low Income Home Energy Assistance Program (LIHEAP),
- (8) Federal Public Housing Assistance or Section 8,
- (9) Temporary Assistance for Needy Families (TANF), also known in California as:
California Work Opportunity and Responsibility to Kids (CalWorks)
Stanislaus Work Opportunity and Responsibility to Kids (StanWorks)
Welfare-to-Work (WTW) (T)
Greater Avenues for Independence (GAIN)
- (10) National School Lunch Program (NSLP), (T)
- (11) Bureau of Indian Affairs General Assistance,
- (12) Head Start Income Eligible (Tribal Only).

h. A subscriber shall be eligible to receive two ULTS lines if: (i) the subscriber meets all ULTS eligibility criteria set forth above; (ii) a member of the subscriber's household is a disabled member and has immediate and continuous access within the household to a TTY; and (iii) the TTY is issued by DDTP or a medical certificate indicating the household member's need for a TTY is submitted. (T)

i. All ULTS rules and regulations that apply to the one ULTS line shall apply equally to the second ULTS line provided to a subscriber. (T)

j. Customers that verbally certify they meet the ULTS income limits and have proof of income or participate in an approved public program will receive an Application Form in the mail from the California LifeLine Administrator for completion and submission prior to being enrolled in the ULTS program. (T)

k. The completed Application Form and supporting documents, if any, must be received by the California LifeLine Administrator on or before the deadline date specified in the Application Form. (T)

(Continued)

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Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS - Continued

1. Eligibility Criteria for Obtaining and Retaining ULTS :- (Continued)

I. Enrollment Process:

- (a) The Utility shall send a confirmation notice to all California LifeLine applicants informing them of the arrival of Application Forms from the California LifeLine Administrator and the requirement to return the completed form with all required documentation. The notice shall also inform them that failure to return all the required documentation by the deadline date will result in denial of LifeLine service.
- (b) Customers will incur regular tariff rates and charges until the approval of their California LifeLine Application Form process is completed.
- (c) Customers will be converted to LifeLine service upon the Utility receiving confirmation of the customer's eligibility from the California LifeLine Administrator.
- (d) Customers will receive a credit on their bill for the LifeLine discounts retroactive to their application date which will appear on their next bill. The customer may request a refund check for a net credit if the amount is over \$10.00.
- m. The Utility shall not knowingly enroll an applicant into the ULTS program who does not meet the ULTS eligibility criteria and the Utility shall not knowingly allow a subscriber to remain in the ULTS program who does not meet the ULTS eligibility criteria.
- n. The Utility shall not link the availability of discounted phone service under the ULTS program with the sale of non-ULTS services.
- o. The Utility must inform the applicant that he or she may opt to receive the instructions for completing the certification form in Braille (English Only) or instructions and the form in large print.
- p. A subscriber changing his/her Utility shall not be required to undergo the Application Process, provided that the subscriber initiates California LifeLine service with his/her new Utility within 30 days of disconnecting California LifeLine service with the previous Utility and the subscriber maintains eligibility in all other respects. If a subscriber changes his or her principal place of residence, while maintaining eligibility in all other respects, the subscriber shall not be required to go through the Application Process again.
- q. Pursuant to 47 C.F.R. §54.410(d), an applicant applying for discounts from the Universal Lifeline Telephone Service (California LifeLine) program must provide his or her date of birth and the last four digits of his or her SSN on the Application Form provided by the California LifeLine Administrator.

(N)
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(N)

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Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS - Continued

2. Federal Enhanced Lifeline and Expanded Link Up Benefits and Qualification Requirements for Low-income Consumers Living on Tribal Lands. (T)

a. Description

The following Enhanced Lifeline and Expanded Link Up program benefits and qualification standards apply to all low-income residence subscribers residing on "Tribal lands" as the same are from time to time defined by the U.S. Department of the Interior, Bureau of Indian Affairs.. (C)

b. Qualifications

In addition to the qualification standards set out in Section 1 preceding for Enhanced Lifeline and Expanded Link Up program participants, residents on "Tribal lands" may qualify for these programs if they participate in any one of the following federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for needy families; Head Start (only those meeting it's income qualifying standard); or National School Lunch Program's free lunch program. Those who qualify under the provisions of this paragraph must provide written certification of such qualification under penalty of perjury and must further agree to notify the Company if the customer ceases to participate in the program or programs. (C)

c. Lifeline and Link Up Benefits

Additional federal Enhanced Lifeline support will be provided to reduce the qualifying customer's basic monthly service rate to \$0.00 per month, inclusive of the federal End-User Common Line charge. (C)

A 100% reduction of up to \$100.00 is available to cover the customary charges for commencing telecommunications service at the principal place of residence of the eligible residential customer, provided that the place of residence is located on "Tribal lands," as the same are from time to time defined by the U.S. Department of the Interior, Bureau of Indian Affairs. This reduction can be applied to both the extension and service connection charges.. (C)

(Continued)

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UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS - Continued

3. Universal LifeLine Telephone Service (ULTS) is available to eligible customers subscribing to flat rate individual line service.
4. ULTS includes all the service elements defined in Rule No. 1 for Basic Service.
5. ULTS is restricted to residence local exchange service including all applicable extended area service. Foreign Exchange Services are excluded from this offering.
6. Discounted Non-recurring Charges

a. Service Connection Charge

- (1) The ULTS connection charge is applicable to each eligible household residing at the same principal place of residence. (T)
- (2) The ULTS connection charge may be applicable any time a subscriber (T)
 - (a) establishes ULTS,
 - (b) re-establishes ULTS at the same residence at which ULTS was previously provided, regardless of reason for disconnect,
 - (c) establishes ULTS at a new residence, or
 - (d) switches ULTS from one utility to another.
- (3) Utilities may not impose a "central office charge" in addition to the ULTS connection charge when installing ULTS or activating California LifeLine. (T)
- (4) Installation of a second and subsequent telephone service connections shall be subject to the Utility's regular tariffed rates for these connections, except that subscribers with a disabled household member may qualify for ULTS connection charges on two residential telephone connections. (T)

b. Service Change/Conversion Charge

The ULTS change/conversion charge is applicable each time a ULTS subscriber requests a change in the class (business or residential to ULTS), type (this means measured to flat rate service or vice versa, which is not applicable in our territory), or grade of service (this means going from one to two party service or vice versa, which is not applicable in our territory), including requests to change from Foreign Exchange Service. There is no limit on the number of times a ULTS subscriber may pay the ULTS conversion charge to change the class, type, or grade of service. This discounted charge excludes adding services not covered under the ULTS program. No conversion charge is assessed if a LifeLine applicant fails to qualify or if a LifeLine subscriber is removed from the LifeLine program (either voluntarily or involuntarily). (T)

(Continued)

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UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS - Continued

7. Eligible subscribers of this service may arrange a deferred schedule of up to twelve months to pay the Utility for the reduced service connection charges without interest. The Utility may charge a late-payment fee when Universal LifeLine Telephone Service (ULTS) subscribers fail to timely remit some or all of the ULTS connection charge under a deferred-payment schedule. (T)
8. Deposits for establishment of service from applicants for new service, as outlined in Cal. P.U.C. Rule No. 7, will be waived for eligible recipients to ULTS. The Utility may require a ULTS customer to pay any overdue ULTS rates and charges, or make payment arrangements, before ULTS is reinstated at the same address or at a new address. The Utility may apply toll restriction to a ULTS customer's line when toll charges are not paid and optional services may be discontinued. (T)
9. ULTS shall be subject to the conditions set forth in Cal. P.U.C. Rule No. 11, Discontinuance and Restoration of Service. Unless the customer directs otherwise, a partial payment will be applied towards the local service non-recurring and recurring charges, and federal taxes first, and the remaining amounts will be applied to toll service and other services at the Utility's discretion. (T)
10. New applicants for telephone service will be advised of the availability of ULTS. Applicants who wish to re-establish ULTS service after removal from the program will be treated as a new applicant, subject to the Application Process and General Order 153 rules, and a Service Conversion Charge as shown in RATES above (once the applicant has successfully re-established ULTS service). The ULTS discount will be effective on the Application Date, and not be applied retroactively to the date of prior enrollment period. (T)
- ULTS subscribers must notify the Utility of any change that causes the ULTS customer to no longer qualify for (1) ULTS, or (2) a second ULTS line. Upon receipt of notification, the Utility will change ULTS to regular tariffed rates and charges for the services furnished. No service conversion charges shall be billed to the customer for this change in service. The regular tariffed rates will be billed retroactively to the date the ULTS service no longer applied. The three-month limitation to back-bill, as set forth in Rule No. 9, is not applicable to the recurring and nonrecurring charges. If reduced service connection charges were applied, the difference between reduced charges and regular tariffed charges will be billed to the applicant. (T)
11. The California LifeLine Administrator will qualify new ULTS customers and verify the continued eligibility of existing ULTS customers. (T)

(Continued)

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Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS - Continued

12. Toll-free access is available to customer service representatives fluent in the same language in which the Universal LifeLine Telephone Service (ULTS) was originally sold.
13. Each ULTS customer is subject to the annual renewal process. (T)
14. The Utility will annually mail a notification of availability of Universal Lifeline Telephone Service (ULTS) to all its residential customers. (T)
15. In addition to the rates and conditions specified herein, all rules, regulations, charges, and rates in conjunction with the services furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
16. Optional services and equipment are not included in ULTS rates, but will be provided to ULTS customers at applicable tariffed rates and charges.
17. ULTS rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.

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Schedule No. A-26

UNIVERSAL LIFELINE TELEPHONE SERVICE
(California LifeLine Service)

SPECIAL CONDITIONS - Continued

18. Definitions covered under the California LifeLine Program and words used throughout this Schedule are defined in GO153. (N)
(N)
19. Each ULTS customer shall be eligible for one or two ULTS lines as set forth in General Order 153, and ULTS customers may subscribe to additional non-ULTS lines. Non-ULTS lines will be available to ULTS customers at the applicable regular tariffed rates and charges.

(Continued)

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Rule No. 1

DEFINITIONS

(Continued)

Basic Service: Includes the following 23 service elements; 18 of which are defined in D.96-10-066, Appendix B page 5. Service element 19 was added in accordance with Resolution T-16546. Service elements 20 through 23 were added in accordance with D.05-12-013, Universal Lifeline Telephone Service (ULTS) aka (California LifeLine Service).

(C)

1. access to single party local exchange service;
2. access to all interexchange carriers offering service to customers in a local exchange;
3. ability to place calls;
4. ability to receive free unlimited incoming calls;
5. free touch-calling dialing;
6. free and unlimited access to 9-1-1/E9-1-1;
7. access to local directory assistance (DA);
8. access to foreign Numbering Plan Areas (NPAs);
9. ULTS rates and charges for eligible customers;
10. customer choice of flat or measured rate service (if measured service is offered);
11. free provision of one directory listing per year as provided for in D.96-02-072;
12. free white pages telephone directory;
13. access to operator services;
14. voice grade connection to the public switched telephone network;
15. free access to 800 or 800-like toll free services;
16. one-time free blocking for information services and one time billing adjustments for charges incurred inadvertently, mistakenly, or that were unauthorized;
17. access to telephone relay service as provided for in PU Code §2881;
18. Toll-free access to customer service for information about ULTS, service activation, service termination, service repair and bill inquiries;
19. free access to California Relay Service (CRS) via 7-1-1 abbreviated dialing code;
20. Toll-free access to customer service representatives fluent in the same language (English and in non-English) in which ULTS was originally sold;
21. Free access for ULTS customers to toll-blocking service;
22. Free access for ULTS customers to toll-control service, but only if (i) the utility is capable of offering toll-control service, and (ii) the ULTS customer has no unpaid bill for toll service;
23. Access to two residential telephone lines if a low-income household with a disabled person requires both lines to access ULTS.

(C)

Battery Power:

BETRS: Basic Exchange Telephone Radio Service is a system whereby local exchange service is provided to the customer via radio channel rather than by cable facilities. The BETRS system consists of central office Digital Radio Carrier Station equipment, and Subscriber Units.

BETRS Digital Radio Carrier Station: A digital radio carrier station that may be located in the Central Office or at a remote site. The Digital Radio Carrier Station provides the interface between The central office equipment and the Subscriber Unit.

BETRS Subscriber Unit: Station equipment located at a customer's premises to provide a link between the Digital Radio Carrier Station and the customer's point of connection. The unit consists of an antenna, a radio transceiver, and a power converter with standby batteries.

(Continued)

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Resolution No

Form 481, Section 1200 Lifeline Terms and Conditions

Sub-Section 1221 - 1223 Lifeline customers MOU and additional toll charges

Lifeline customers receive the same residential service as a regular customer, but at a reduced monthly recurring rate. Thus, lifeline customers have an unlimited number of local calling minutes. As for toll, lifeline customers, similar to every Ponderosa Telephone Co. customer, are free to choose their own toll usage plans through IXCs that serve Ponderosa Telephone Co.